

JASPER
DESIGN GROUP

(02) 43220244

info@jasperdesign.net.au
www.jasperdesign.net.au

7/15 Stockyard Place
West Gosford NSW 2250

ABN: 61622855663
Licence Number: 319477C

Jasper Design Group Workmanship Warranty

Jasper Design Group warrants to the original purchaser that the purchased product will be free from defective workmanship. This warranty only applies if the purchased product/s are properly maintained and used for normal domestic use.

Warranty periods apply as per the following table:

	Product (years)	Labour (years)
Cabinets (carcasses only)	7	7
Doors, drawer fronts and panels	7	1
Laminate benchtops (excludes moisture/heat damage)	7	1
Natural timber products	1	1
Handles	2	1
Hardware *refer to applicable manufacturer warranty	Lifetime*	1
Lighting	1	1
Sealant/Silicone	-	1
Installation	-	1

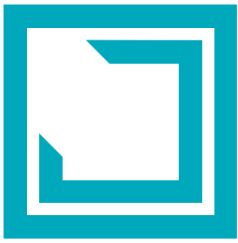
If Jasper Design Group is liable under the warranty, it will at its option, either:

- Arrange repair of the defective workmanship; or
- Arrange replacement of the part required due to defective workmanship.

If a warranted product effected by the defective workmanship is no longer available, Jasper Design Group, in its absolute discretion, may replace the warranted product with a substituted item which would be as close as possible in dimension / function and colour, however Jasper Design Group will not guarantee that the replacement item will be exactly the same in all aspects when compared with the original item.

This warranty is null and void if any person, other than a Jasper Design Group authorised representative installs, repairs or alters the warranted products without the prior consent of Jasper Design Group. This warranty does not apply in relation to any damage to the warranted products caused by any of the following;

- wear and tear suffered through normal use (including scratches and cuts) or damage caused by impacts or accidents;
- use of inappropriate chemicals;
- mistreatment, negligent use or misuse;
- insufficient or improper care (including inappropriate use of cleaning products);
- fading, discolouration or damage caused by exposure to intensive or excessive light including ultraviolet light;



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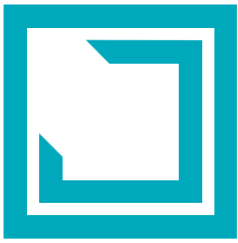
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- moisture or heat damage (including excessive steam on doors, panels, drawer fronts and cabinets);
- laminate benchtop damage due to excessive moisture or heat;
- alterations, modifications or use of the Warranted Products which is beyond or inconsistent with the supplied product instructions and which has not been authorised by Jasper Design Group; or

Timber products; timber is a natural product and as such may respond to the environment in unforeseen ways. We select timbers that we believe will best suit the specification but cannot Guarantee that it will not move or change colour once installed in its new environment. Timber colour, feature and grain can all change the final appearance of the product and may differ from what you may have been shown or viewed.

Jasper Design Group will not, under any circumstances, be liable for indirect, special or consequential loss or damages (such as loss of use, inconvenience, loss or damage to personal property). In no event shall the Jasper Design Group liability, under this warranty for a warranted product, exceed the purchase price of that warranted product or its replacement.

Jasper Design Group's goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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Manufacturer Warranties

Decorative Board

Polytec - [Warranty Terms and Conditions](#)

Laminex:

- [Absolute Matte Panels Warranty](#)
- [Lamiwood Decorated MDF Warranty](#)
- [Formica Decorated MR E0 MDF Warranty](#)

Tesrol – [LikeWood 2D+ Warranty](#)

New Age Veneers – [Navurban](#) and [Navurban Diamond](#)

Nikpol – [Terms and Conditions](#)

Hardware

All hardware used by Jasper Design is covered by warranties as per the following.

Blum – [Blum Australia Warranty](#)

Wilson & Bradley – [Warranty Certificate](#)

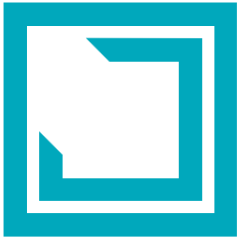
Häfele – [Limited Lifetime Warranty](#)

Furnware – [Terms and Conditions](#)

Nover – [General Warranty](#)

Benchtop and Splash Suppliers

- Caesarstone Mineral - [Caesarstone Mineral Lifetime Product Warranty](#)
- Caesarstone Porcelain - [Caesarstone Porcelain Lifetime Product Warranty](#)
- YDL Stone - [10 Year Limited Warranty](#)
- Quantum Zero - [10 Year Limited Warranty](#)
- Laminam - [General Conditions of Sale](#)
- Vasari Surfaces - [Warranty Information](#)
- Smartstone - [Limited 15 Year Warranty](#)
- Cosentino - [Warranty Standard](#)
- Neolith - [Limited 25 Year Warranty](#)



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Appliances – refer to manufactures warranties

If the defective product falls under the manufacturer's warranty, Jasper Design Group will at its option, either:

- Arrange repair of the defected warranted product by the supplier/manufacturer.
- Arrange replacement of the defective warranted product by the supplier.